



Mental Health and Substance Use Disorder Benefits

- Quest Behavioral Health manages mental health and substance use disorder benefits for all WellSpan plans.
- To find a network provider, please visit our website at www.questbh.com/find-a-provider or call **1-800-364-6352**. Quest Behavioral Health has a broad network of licensed clinicians to meet your behavioral health needs.



- Contact Quest at 800-364-6352 if you have any questions about your behavioral health benefits. We can inform you of your covered benefits, as well as deductibles, co-pays and co-insurance.
- Care Managers are available to answer urgent clinical calls 24 hours a day, 7 days a week. Care Managers can assist you and your covered dependents in finding the most appropriate provider and level of care for every unique situation.
- If you have a life-threatening emergency, please call 911 or visit your local emergency department. Also consider the 988 Lifeline or visit <https://988lifeline.org/>.



- Administrative staff are available to help answer your questions Monday through Friday from 8:00 am - 5:00 pm (EST).
- Please be assured that your anonymity and confidentiality will be protected each time you contact us. Quest has a reputation for exceptional customer service, and you will be treated with the utmost of respect and care.

Feel free to call us with any questions about your mental health or substance use disorder benefits at **1-800-364-6352 or visit www.questbh.com.**