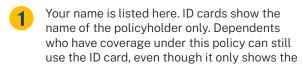


How To Use Your Insurance Card

Benefits plans will be administered by Capital Blue Cross starting Jan. 1, 2025. Towards the end of this calendar year, you will receive your new benefits ID card along with information on how to maximize your benefits through Capital Blue Cross. Your ID card is one of the most important cards you carry. Providers will accept it when you need covered services. It contains information about your coverage that will help with fast and accurate processing of any claims.

Card Front





Your member ID is listed here. The first three characters of the member ID identifies your group. A group number does not appear on the ID card.

policyholder's name.

Your ID card will include the Tier 1 and Tier 2 deductibles and out-of-pocket maximum amounts for the plan you selected. Copays (if applicable) do not appear on the ID card.

Card Back



- Claim submission instructions are listed here for members (covered team members and their families, if applicable) and providers. Information is included for medical coverage.
- Contact information for different services is listed here, including a customer service number that can answer questions about your insurance coverage.

Questions?

For questions about your medical ID card, contact the Capital Blue Cross Customer Service at 877-317-0186.

NOTE! Family tiers receive four cards, and all other tiers of coverage receive two. Additional ID cards can be ordered via My Health Toolkit® or through Customer Service.