



New & Enhanced Features



Employee

Includes dependent children (ChildWatch) and Senior Fraud Resolution

Employee + Family

Includes dependent children (ChildWatch), spouse, other household adults, Senior Fraud Resolution and Insurance

UltraSecure Plan Features	Premium		Premium
Identity Protection		Restoration Services	
Dark Web Monitoring	•	24/7 Customer Support	•
Compromised Credentials Alerts	•	Fully Managed Family Restoration	•
Change of Address Monitoring (USPS)	•	Restoration for Pre-Existing Identity Theft	•
Court Records Monitoring	•	Deceased Family Member Fraud Remediation	•
Sex Offender Registry Notification	•	Stolen Funds Replacement	•
Smart SSN Tracker	•	Lost Wallet Assistance	•
Short Term Loan Monitoring	•	\$2M Household Expense Reimbursement Insurance	•
Medical ID Fraud Protection	•		
Identity Vault and Secure Storage	•	• \$25K Ransomware Expense Reimbursement	•
BreachIQ™ Breach Search, Score, Risks	•	• \$25K Social Engineering Expense Reimbursement	•
BreachIQ™ Personalized ID Safety Score and Action Plan	•	• \$25K Cyberbullying Expense Reimbursement	•
Financial Account Takeover Monitoring	•		
Phishing and Botnet Monitoring	•	Senior Fraud Resolution (insurance included in family plan)	•
Mobile Device and PC Protection		Credit Health and Financial Account Protection	
Mobile App (iOS and Android)	•	Bank and Credit Card Alerts	•
Password Manager	•	401(k), HSA and Investment Account Activity Alerts	•
Mobile Attack Control	•	Financial Calculators	•
• Spyware, Unsecured Wi-Fi and Spoofed Networks	•	Education Resource Center	•
Secure My Network (VPN)	•	Credit Score Simulator	•
Online PC Protection Tools	•	Credit Score Tracker (monthly)	•
• Phishing Protection and Website Blocker	•	Credit Freeze and Lock Assistance	•
• Spyware and Screen Capture Protection	•		
• Ransomware Protection	•	TransUnion Credit Lock and Alerts	•
Child Monitoring		Credit Reports and Score TransUnion (daily)	•
Child Identity Monitoring	•	Credit Monitoring – 3 credit bureaus (daily)	•
Child Social Media Identity Monitoring	•	Credit Reports and Scores – 3 credit bureaus (monthly)	•
Child Credit Freeze and Lock Assistance	•		
Child Credit Activity Monitoring	•	Financial Wellness Coach	•

Child Credit Activity Alerts (new in 2023)

ChildWatch is automatically included in both the Employee and Family plans and addition to monitoring a child's SSN on the dark web, **IdentityForce** now provides **Child Credit Activity Alerts**. Parents/legal guardians can enroll their dependents in credit activity monitoring to find out if a credit file exists and receive alerts if new activity is detected using the child's SSN. It could be years before a child applies for credit in their own name, which makes it easy for identity theft to go undetected.

This can have serious consequences and can negatively impact a child's:

- Future credit opportunities
- Employment history
- Criminal Record



TransUnion Credit Lock (new in 2023)



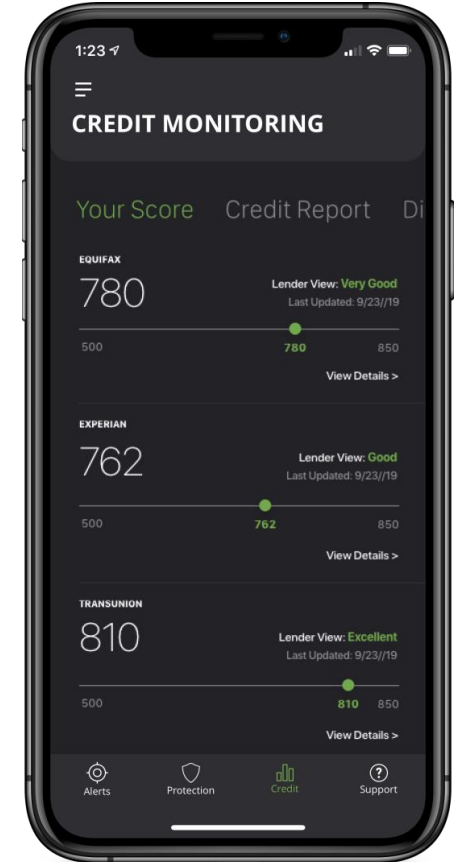
Provides members the ability to proactively manage access to their credit file.



Lock and unlock access to your TU credit file at the touch of a button.

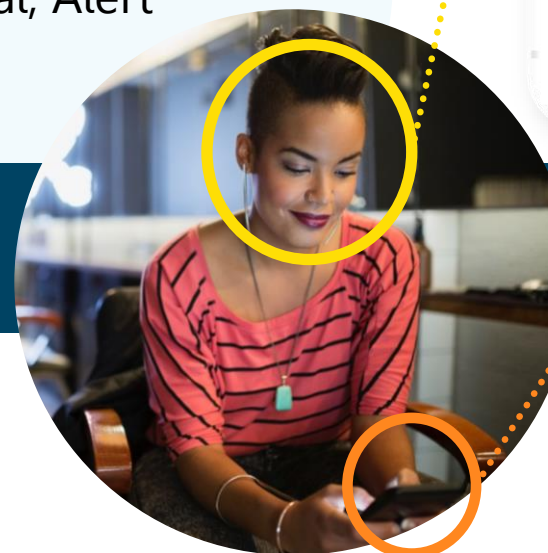
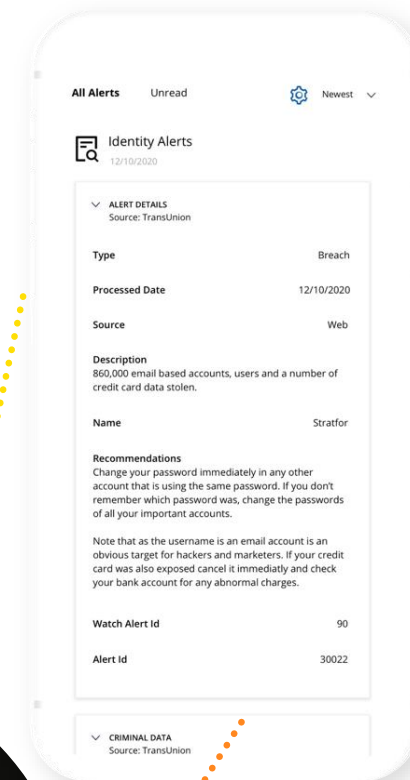


Alerts the member if an attempt to access their credit file is made, and/or when their credit file is locked / unlocked.



Enhanced Financial Alerts (new in 2023)

- Auto Lease Alert
- Addition of Authorized User Credit Card Alert
- Fully Paid Off Account Alert
- Closed Account Alert
- Score Change by 10+ pts Alert
- Bank/Retail Card Exceeds Credit Limit Alert
- Account Delinquent Status/Sent to Collection Agency Alert
- Bank/Retail Card Reported Lost or Stolen Alert
- New, Non-Medical Collection Alert
- Increase or Decrease in Balance of Collections, including Medical, Alert
- Collection Paid in Full Alert
- Foreclosure Alert

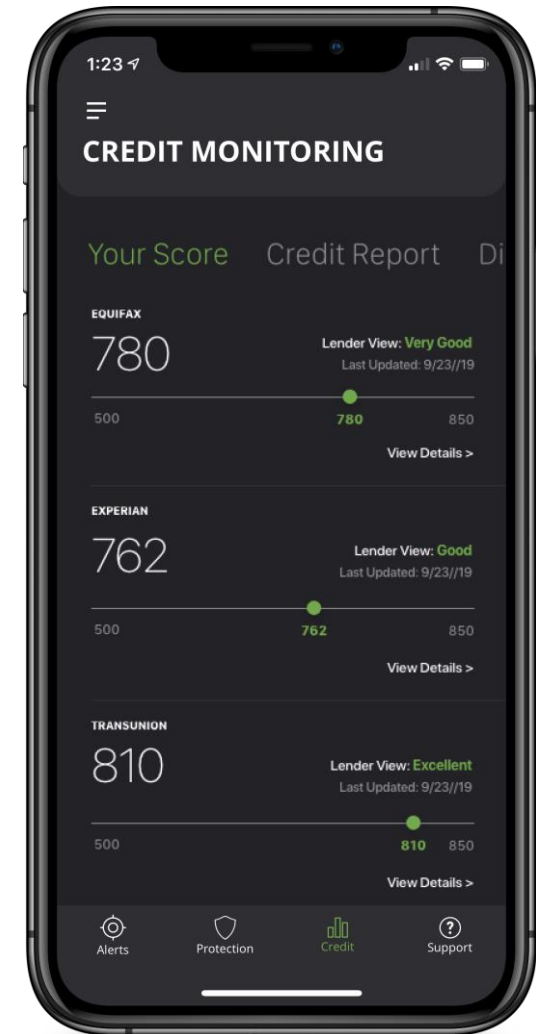


Credit Monitoring (enhanced)

UltraSecure Premium

You receive the following Credit Benefits:

- **Tri**-Bureau Credit Reports & Scores – **Monthly** (*previously quarterly*)
- **Tri**-Bureau Credit Monitoring - Daily
- Monthly Credit Score Tracker
- Credit Simulator
- *TU Credit Lock*
- *Enhanced Financial Alerts*



Phishing & Botnet Monitoring

(scheduled for launch 1/1/2024)



Alerts members in real-time when their data has been collected by phishing campaigns and as soon as compromised credentials / personal information has been collected by the Botnet malware. Alerts the member before that stolen information appears on the dark web.

Financial Wellness Coach

(scheduled for launch 1/1/2024)

- Unlimited Access
- Completely Confidential
- Personal Finance Coach available to work one-on-one with a member to develop realistic goals and a sustainable, financial plan.
- Additional resources available to help members budget and plan effectively.





Registering Your IdentityForce Account



Account Registration (newly enrolled employees)

1

Personalized Welcome Email Arrives
Click on link to register your IdentityForce account

The screenshot shows a personalized welcome email from IdentityForce. At the top, it says "Welcome" and "You are now officially a member of IdentityForce!". Below this, it addresses the recipient as "Hi Jane," and thanks her for signing up. It provides a list of 4 easy steps to complete account setup: 1. Access the account by clicking a link to complete the member profile. 2. Complete each question and click "Save". 3. Log in to the dashboard and click the "Manage Account" icon. 4. Adjust email settings to allow alerts from memberservices@identityforce.com. At the bottom, there is a "TAKE CONTROL" button with a play icon and a video player, and a footer with the IdentityForce logo and "A Sontiq Brand".

2

Online Registration:
• Personal information
• Monitoring Information
• Password & Security
• Preference Center

The screenshots show the online registration process for Tara Bolt. The first screen is the "Personal Information" form, which includes fields for First Name (Tara), Middle Initial, Last Name, Sex, and Email Address (tbolt@sontiq.com). The second screen is "Email Address Monitoring", showing the primary email (tbolt@sontiq.com) and a secondary email (tarabolt@gmail.com). The third screen is "Password & Security", requiring a password of at least 8 characters with 1 upper case, 1 lower case, and 1 number, along with a security question and answer. The fourth screen is "Notification Preferences", where the user can opt-in for mobile text alerts and manage their numbers. The final screen is "Start Your Identity Protection Services", where the user agrees to the terms and conditions, and the system shows a "Processing..." status.

3

Online Dashboard

The screenshot shows the "Services" section of the online dashboard. It features four service cards: Identity (Last Scan: Feb 23 2022), Credit (Last Scan: Feb 23 2022), Financial (Last Scan: Feb 23 2022), and Social (Last Scan: Feb 23 2022). There is a "Manage Services" link at the top right.

BreachIQ™

[View Breaches](#)

The screenshot shows two cards from the BreachIQ dashboard. The first card displays "Your ID Safety Score" as 1, categorized as "Low Risk (1 of 100)". The second card shows "You have 6 open actions" with a "View and Complete Actions" button.

All Breach Exposures Reviewed

[View past breaches >](#)

Credit Score

The screenshot shows a credit score card from TransUnion. The score is 811, updated on 12/13/2021, and is categorized as "Excellent". A note states: "This score places you about 91% of the population."

The screenshot shows a credit score card from Equifax. The score is 811, updated on 12/13/2021, and is categorized as "Excellent". A note states: "This score places you about 91% of the population."

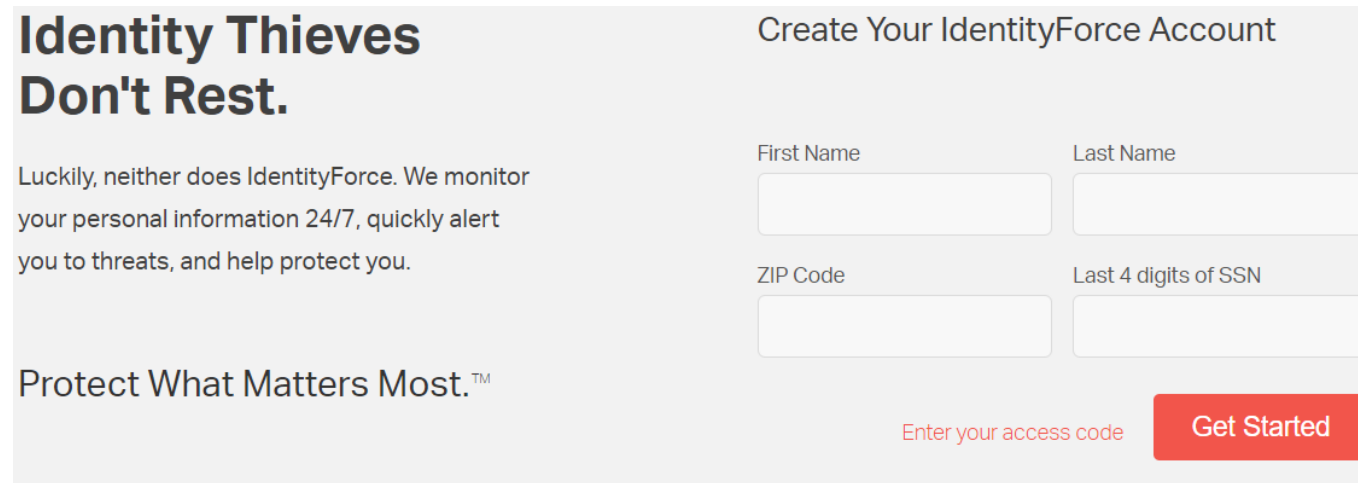
The screenshot shows a credit score card from Experian. The score is 811, updated on 12/13/2021, and is categorized as "Excellent". A note states: "This score places you about 91% of the population."

Account Registration (other options)

If you already have an account, simply login using your existing credentials. If you've yet to register your account and have deleted or can't find your Welcome Email, here are the two options for registering your **IdentityForce** account.

1) Web Option: For activation purposes, go to <https://mybenefits.identityforce.com/starthere>

You'll see this screen. Fill in the four boxes, **IGNORE** the access code and click Get Started.



The screenshot shows a web form titled "Create Your IdentityForce Account". On the left, there is a section with the heading "Identity Thieves Don't Rest." and a paragraph: "Luckily, neither does IdentityForce. We monitor your personal information 24/7, quickly alert you to threats, and help protect you." Below this is the slogan "Protect What Matters Most.™". On the right, there are four input fields: "First Name", "Last Name", "ZIP Code", and "Last 4 digits of SSN". At the bottom right, there is a red button labeled "Get Started" and a red text prompt "Enter your access code" which is crossed out with a red line.

2) Phone Option: Call IdentityForce Member Services at 855-441-0270.

MySontiq Mobile App



AFTER registration, download the **MySontiq** Mobile App

- iOS & Android
- Touch ID & Facial Recognition
- Smart Alert Dashboard Notifications
- Direct call to Member Services
- Password Manager
- Mobile Attack Control and Secure My Network (VPN) – built in device protection

