



Virtual Consult



## Delta Dental – Virtual Consult:

### Use your benefits to see a dentist online

A new virtual dentistry tool is here. Say hello to Delta Dental – Virtual Consult.

Virtual Consult connects Delta Dental members and dentists for real-time video appointments. It's totally secure and HIPAA-compliant, and it's available for free<sup>1</sup> with your existing Delta Dental PPO™ or Delta Dental Premier® plan.<sup>2</sup>

Virtual Consult makes it easier to connect with a dentist in real time to get virtual consultations, e-prescriptions and check-ins with Delta Dental dentists<sup>3</sup> accessible from the comfort of your own home.

### Virtual Consult is great if you...

- Are experiencing an urgent dental issue
- Don't have a regular dentist
- Can't take time off work or have difficulty visiting the dentist's office
- Aren't feeling well or visiting the dentist's office isn't recommended

<sup>1</sup> If you have 100% coverage for oral evaluations, you are eligible to use Virtual Consult as a covered benefit. There are no additional costs to use the platform.

<sup>2</sup> Delta Dental PPO and Delta Dental Premier are open networks that allow you to visit any licensed dentist, either in the PPO network, where you will save the most on out-of-pocket costs, or the moderate-cost Premier network. Outside the Delta Dental network, there are no cost protections. When you visit a network dentist, you receive the advantage of no billing beyond the charges allowed by the plan and the submission of claims by dentists. In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan.

<sup>3</sup> Please note that availability of Virtual Consult providers may vary based upon state and appointments are subject to schedule availability. Virtual Consult is available in AL, CA, DC, DE, FL, GA, LA, MD, MS, MT, NV, NY, PA, TX, UT, WV.



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# What can I do with Virtual Consult?

## With Virtual Consult, you can:

- **Get urgent dental care** Get urgent dental care for issues such as pain or pressure, bumps or swelling, cuts or lesions, chipped teeth and bleeding. You can even get e-prescriptions for pain or infections sent directly to the pharmacy of your choice.
- **Have a live video consultation** with a Delta Dental dentist from the comfort of **your own home** or anywhere you have a camera and internet-equipped computer.
- **Get follow-up instructions sent to you** and visit summaries and histories **made available for your regular dentist**. Your medical information and visit history will also be stored in your secure profile for any future visits.

## Ready to get started?

Visit [deltadentalvirtualconsult.com](https://deltadentalvirtualconsult.com) for more information and to sign up for Virtual Consult. For best results, please use Chrome as your browser and close any VPN or firewall connections before your appointments.

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California — CA, Delta Dental of the District of Columbia — DC, Delta Dental of Pennsylvania — PA & MD, Delta Dental of West Virginia, Inc. — WV, Delta Dental of Delaware, Inc. — DE, Delta Dental of New York, Inc. — NY, Delta Dental Insurance Company — AL, DC, FL, GA, LA, MS, MT, NV, TX and UT.



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